Transfer Orientation Fees, Payments & Refund Policies

New Student & Family Programs does not receive funds from the State or UNC-Chapel Hill. New Student & Family Orientation operates on a self-sustained budget and must cover all related expenses for each participant.

Summer 2022 New Student Orientation fees

Transfer Student Registration: $120.00
This fee includes 2 meals (breakfast & lunch), the New Student Guide to Carolina, the New Student Transition Guide (including Transfer Advising Guide), staffing, facility usage and parking.

Transfer Student Early Arrival/Late Departure Optional Housing: $23.00 per night

Transfer First Family/Guest Registration: $72.00
This fee includes 2 meals (breakfast & lunch), the Carolina Family Calendar (one per family), the digital Carolina Family Handbook, parking and the Family Orientation program.

Transfer Second+ Family/Guest Registration: $52.00

Transfer Guest (ages 6-17): $20.00
Additional guest fees include 2 meals (breakfast & lunch), the digital Carolina Family Handbook, parking and the Family Orientation program.

In order to ensure a successful program for all our participants, participation numbers are confirmed with advising and campus partners well in advance and changing the guaranteed numbers can impact program fees. All sessions are on a first-come, first-served basis. Transfer students attend a one-day program and should plan to be on-campus for orientation by 8:30 a.m. ET through 6:00 p.m. ET.
Reservation Deadlines and Late Reservation Fees

The reservation deadline for Transfer New Student Orientation is **Sunday, June 05, 2022 at 11:59 p.m. ET.**

Beginning **Monday, June 06, 2022 at 12:00 a.m. ET** a **$50 late fee** will be added to your reservation. All sessions are available on a first-come, first-served basis.

Reservation Changes

Changes are able to be self-made to your New Student & Family Orientation Reservation until **Sunday, June 5, 2022 at 11:59 p.m., ET.**

Please note: Any changes made after the June 5 deadline, will result in a **$25 change fee** and you will need to make a formal request for the change in writing by emailing [newstudents@unc.edu](mailto:newstudents@unc.edu).

Please note that changes can only be requested for the following:
- add or remove guests
- request different session dates

All formal change requests must be received no less than 10 business days before your scheduled Orientation date and there is no guarantee that your request can be accommodated. Orientation Session dates are scheduled on a first-come, first-served basis.

Payment Process

New Student & Family Orientation payments can only be accepted by debit or credit card (Visa or MasterCard).

Paying by Visa or MasterCard

If you are paying by Visa or MasterCard, please have the card number, expiration date, CVV code and name and billing address associated with the card readily available at the time you complete your Orientation Reservation.

Deferred Payment

Financial constraints will not prohibit you from attending New Student Orientation. New
Student & Family Programs offers deferred payment. To request deferment, please contact us.

**Orientation Reservation Refund Policy**

Orientation Reservation refunds are only issued should the student no longer be attending UNC. Requests must be submitted in writing at least 10 business days prior to your scheduled session. Your written request must include:

- the date you withdrew from UNC
- your UNC PID number

NOTE: There is a $25.00 process fee for refunds.

Refunds for credit card transactions requested after 6 months will be processed by check. Written refund requests may be sent by email to newstudents@unc.edu [1]

**No-Show Policy**

Attending New Student Orientation is required for all UNC students. If you do not attend the Orientation session for which you have made a reservation without providing written notification to New Student & Family Programs at least 10 business days prior to your scheduled date, you will be recorded as a NO-SHOW. To attend a new Orientation session, you must complete a new reservation and pay a $45 no-show fee, which covers the cost of the meals for your new session.

*Source URL:* https://nsfp.unc.edu/students/transfers/transfer-student-orientation/transfer-orientation-fees-payments-refund-policies

*Links*

[1] mailto:newstudents@unc.edu