GENDER VIOLENCE SERVICES COORDINATORS (GVSCs)
FREQUENTLY ASKED QUESTIONS

1. The Gender Violence Service Coordinators (GVSCs) are a confidential resource. What does that mean?

The GVSCs are confidential under the [University’s Policy on Prohibited Discrimination, Harassment and Related Misconduct](#). The GVSCs do not share information with anyone without permission from the individual we’re working with except under very limited circumstances. These limited circumstances include our legal obligation to report suspected abuse or neglect of a minor or elder or if someone is a high risk for suicide or violence towards others. We are not required to make a report to the Equal Opportunity and Compliance Office or law enforcement. If someone wants us to help them get connected or share information with another resource, we will ask them to sign a release of information.

2. Who can reach out to the GVSCs?

GVSCs work with UNC students, faculty, and staff of all gender identities. We meet with folks who have been impacted directly or indirectly by sexual harassment, sexual violence, interpersonal violence or stalking. So that means we can meet with someone who has experienced harm directly or we could meet with a friend or loved one of someone who has been harmed.

3. What support can the GVSCs provide?

The GVSCs can help explore what support and reporting options are available for individuals and help think through what might be most helpful for them. When we meet with folks, we can talk with them about what they are experiencing/have experienced and/or how it’s impacting them. We provide emotional support, discuss self-care strategies, help people think through safety planning, explain reporting options, and help individuals navigate the different processes. We also help folks get connected to academic support, on-campus housing support, and other resources on campus and in the community. For folks who have been indirectly impacted, we can help talk through how to support other individuals, self-care, or process how these issues show up in the spaces around us.
4. **How and when can I meet with the GVSCs?**

Folks can schedule a time to meet with one of the GVSCs by emailing gvsc@unc.edu or calling us at 919-962-1343. We are available Monday-Friday from 9 am to 5 pm throughout the fall, spring, and summer. Someone can meet with us once or many times—it's completely up to them!

When campus is fully operational, we can meet in-person, via phone, or video call. We also host drop-in hours in the LGBTQ Center on the first and third Thursdays of the month during the fall and spring when campus is fully operational. You can find our contact information on our website.

5. **Do the GVSCs have an office?**

Yes! The GVSCs have offices in the Carolina Women’s Center, which is on the first floor (suite 101) of the Stone Center on campus. If someone is more comfortable meeting elsewhere on campus, we are happy to work with folks in identifying another on-campus location to meet.

6. **Does it cost money to meet with the GVSCs?**

Nope! There are no fees associated with meeting with us!

7. **Do I have to tell the GVSCs details about what happened?**

When someone meets with the GVSCs it is completely up to them what information they share. Sometimes providing details helps to have a space to process, and sometimes folks would rather focus on the impact of an experience and how they are feeling. Sometimes individuals want to have a conversation in hypotheticals or speak more broadly about their experiences, and that’s okay too. We let folks take the lead!

8. **How are GVSC Services impacted by COVID-19?**

The GVSCs are still providing services! Check out our remote services and support FAQs for more information.