NSO FAQs Students

What does the Registrar’s Office do?

Our office is responsible for academic records and enrollment for all UNC students, current and former. You may refer to us for inquiries such as:

- Registration for classes
- Enrollment certifications
- FERPA (Family Educational Rights and Privacy Act)
- Transcripts
- Residency for tuition purposes
- Grades
- Veteran Affairs/GI Bill Benefits

How do I verify my enrollment for scholarships, internship applications, insurance, loans, etc.?

- Visit registrar.unc.edu → enter “enrollment certification” in the search bar → select “Order and Enrollment Certification” from the results. If you need a form completed by our office, you must attach it to the request.

I don’t see my AP and/or transfer credits posted. What do I do?

Contact Undergraduate Admissions. Their office receives, evaluates, and posts incoming credit from other institutions.

How do I know which classes to take?

Academic Advising has a presentation during orientation to educate students about degree requirements.

Registration FAQs

When is my enrollment appointment?

Your registration date coincides with the orientation session you selected. It is located on the right side of your Student Center within the box titled “Enrollment Dates”.

Is there anything that can prevent me from enrolling during my registration window?

Holds prevent students from making specific transactions on their account, including registration, depending on the type of hold. Make sure to check your holds in your Student Center under the “Holds” box on the right side of the screen. Click “Details” to view instructions for lifting the hold.

What happens if I miss my registration period?

You will not be able to register for classes until Open Enrollment for First-Year Students begins.

What if I don’t get the classes I need during my registration period?

There is additional time to adjust your schedule when Open Enrollment starts. Focus on reaching a goal of 15 credit hours for your first term, as recommended by Academic Advising. Enrollment for all undergraduate students closes during the second week of the term.

Have questions? Please contact us!

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