

# CAROLINA FAMILY WEEKEND 2017

## Reservation Instructions & Information



*Carolina family members – we look forward to welcoming you back to Carolina and encourage you to participate in the many activities and programs we have planned for Carolina Family Weekend 2017!*

### ONLINE RESERVATION DEADLINES

*If paying by credit card, reservations must be made by Wednesday, September 20, 2017 at 11:59pm EST.*

*If paying by check, reservations must be made by Wednesday, September 6, 2017 at 11:59pm EST.*

All *Carolina Family Weekend 2017* reservations made after these deadlines must complete the payment on-site during Check-In at the FPG Student Union by cash or check only with an additional on-site fee per reservation – please refer to the *Carolina Family Weekend 2017 Price Index* below for details.

### CAROLINA FAMILY WEEKEND 2017 PRICE INDEX

<i>Carolina Family Weekend 2017 Registration, Events, and Materials</i>	<i>Online</i>	<i>On-Site (as available)</i>
Registration Fee – Adults (excludes UNC students)	\$15	\$20
Registration Fee – Children Age 8 and under	\$5	\$10
Registration Fee – UNC Students (With a valid UNC One Card)	\$0	\$0
Football Game Ticket (Carolina vs. Virginia)	\$20	\$20
Carolina Family BBQ – Adults (including UNC students)	\$15	\$15
Carolina Family BBQ – Children Age 8 and under	\$10	\$10
Carolina Family Weekend Brunch – Adults (including UNC students)	\$30	\$30
Carolina Family Weekend Brunch – Children 8 and under	\$25	\$25
Carolina Family Weekend T-Shirts	\$13	\$13
Carolina Family Handbook – 2017 edition	\$5	\$5
Returned Check Fee	\$25	\$25

### HOW TO REGISTER FOR CAROLINA FAMILY WEEKEND 2017

To create a reservation, please click [here](#) to access the registration site and follow the instructions below:

#### STEP ONE: CREATE YOUR CAROLINA FAMILY WEEKEND 2017 USERNAME AND PASSWORD

To begin your *Carolina Family Weekend 2017* reservation, you will need to create a username and password. You will need this username and password to access or edit your reservation in the future.

*Please note:* If you have attended *Carolina Family Weekend* in the past, you will need to create a new username and password for *Carolina Family Weekend 2017*.

It is important that you enter a valid email address when creating your reservation in order to receive future communications regarding *Carolina Family Weekend 2017*.

If your email service includes spam protection, please update your filter settings to allow messages from *families@unc.edu*.

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### STEP TWO: [ADD UNC STUDENT\(S\) TO YOUR RESERVATION](#)

Your *Carolina Family Weekend 2017* reservation must be linked to *at least one current UNC student*.

If you include more than one UNC student in your reservation, the first student you list in this section will be labeled as the *primary\** student.

*\*All check-in materials will be available for pick-up under the primary **student's name**.*

The UNC Person ID (PID) number is required for each UNC student reservation – you may look up your student's PID by clicking [here](#).

*Please note:* Registration for *Carolina Family Weekend 2017* is free for all current UNC students.

### STEP THREE: [ADD ADDITIONAL GUESTS TO YOUR RESERVATION, IF NEEDED](#)

Add additional guests attending *Carolina Family Weekend 2017* who are not students at UNC, if needed.

If you do not wish to add additional guests, click "Next" to proceed with your reservation.

### STEP FOUR: [ADD EVENTS TO YOUR RESERVATION](#)

Some *Carolina Family Weekend 2017* events require pre-registration including the Carolina vs. Virginia football game, Carolina Family BBQ, and the Brunch at the Carolina Inn,.

To add a person (including UNC students) as an attendee to an event requiring pre-registration, click the checkbox next to the name and then click the "Next" button.

A green checkmark (✓) indicates that person has been added to the event list of participants.

### STEP FIVE: [TAKE HOME A SOUVENIR](#)

#### *Carolina Family Handbook (2017 Edition)*

The *Carolina Family Handbook* is comprehensive handbook that is designed to help parents and family members support their students through their entire Carolina career and includes information related to academic essentials, health and safety, student life and services, financials, housing, student transitions, and visiting Carolina.

*Please note:* The 2017 edition of the *Carolina Family Handbook* was distributed to new first-year and transfer families who attended New Student & Family Orientation.

#### *Carolina Family Weekend T-Shirts*

Select the number of t-shirts you would like to purchase from sizes S, M, L, XL, XXL. T-shirts are \$13.00 each and should be picked up when you check in for *Carolina Family Weekend 2017*.

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### STEP SIX: REVIEW YOUR ITINERARY AND MAKE ANY NECESSARY CHANGES

Please carefully review your itinerary selections and make any changes *before* submitting payment.

*Please note:* Event reservations, handbooks, and t-shirts are available on a first-come, first-served basis – *all sales are final and there are no refunds for any reservations or purchases.*

### STEP SEVEN: AGREE TO FEE POLICIES, SELECT PAYMENT OPTION, AND COMPLETE RESERVATION

Please review the reservation fee policies carefully, then select your method of payment.

- *If paying by credit card*, payment must be received by 11:59pm (EST) on the day you initiated your reservation *or your reservation will be cancelled* – Visa and MasterCard are both accepted.
- *If paying by check*, your check must be received within 10 days of making your reservation or your reservation will be cancelled.
  - We will not accept check payments made after *Wednesday, September 6, 2017* until on-site registration.

*Please note:* Once the payment is processed and registration is completed, *no refunds are available for cancellations.*

### EDITING YOUR RESERVATION AFTER PAYMENT

After your payment is received and processed, you may log back into the system using your *Carolina Family Weekend 2017* username and password to add UNC students, guests, event reservations, handbooks, t-shirts until *Wednesday, September 20, 2017 at 11:59pm EST.*

*Please note:* No refunds are available for guests and/or event cancellations – *all sales are final.*

### CONTACT US

If you have any questions or concerns while making your online reservation for *Carolina Family Weekend 2017*, please contact New Student & Family Programs at *families@unc.edu* or at 919-962-8304.

Our office is open Monday – Friday between 8:00am – 5:00pm EST.